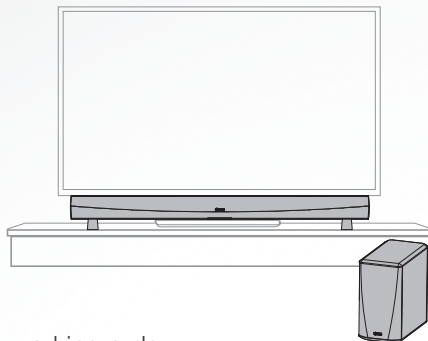




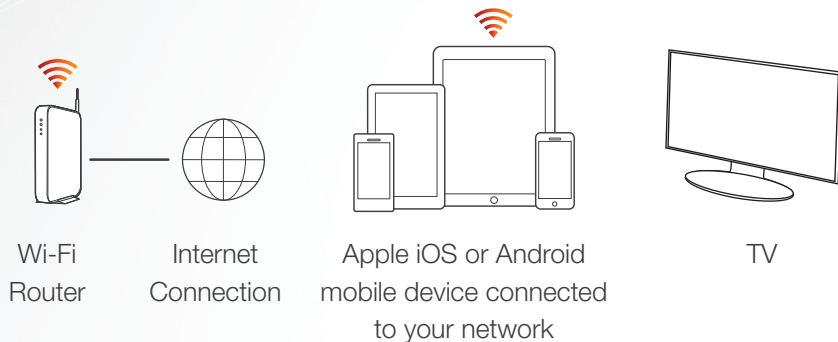
HEOS HomeCinema QUICK START GUIDE

BEFORE YOU BEGIN

The HEOS HomeCinema is designed to enhance the sound of your TV and allow you to enjoy HEOS Wireless Multi-Room Sound.

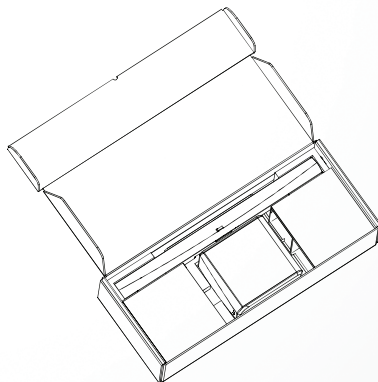


Make sure you have the following items in working order:

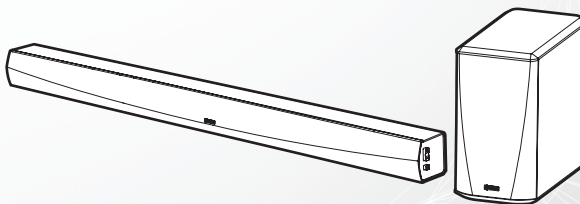


STEP 1: UNPACK

Carefully unpack your new HEOS HomeCinema.



Verify that the following items are included in the box.

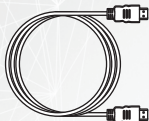


STEP 1: UNPACK

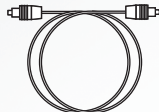
Verify that the following items are included in the accessories box.



1/8 inch (3.5 mm)
stereo cable



HDMI cable



Digital optical cable



RCA to 1/8 inch
(3.5 mm) adaptor



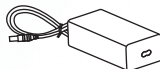
Ethernet cable



IR blaster



Power cord for
Soundbar
(3.28 ft / 1.0 m)



AC adaptor
for Soundbar



Short feet
(3/4 inch / 19 mm)



Tall feet
(1 1/4 inch / 31 mm)



Non-skid adhesive
pads for Soundbar



Power cord for
Subwoofer
(6.56 ft / 2.0 m)



Non-skid adhesive
pads for Subwoofer

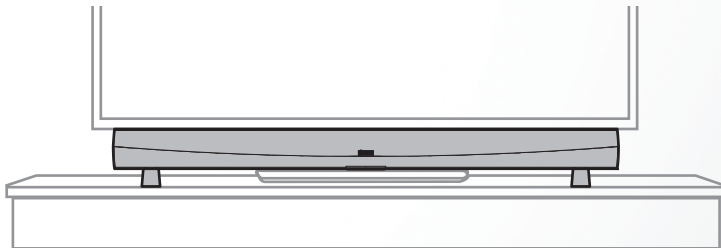


Wall mount template

STEP 2: PLACE

PLACING THE SOUNDBAR

Place the HEOS HomeCinema at a convenient location near the TV.

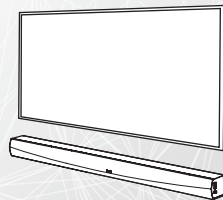


- HEOS HomeCinema has two sets of feet - short and tall - that raise the Soundbar off the shelf.



OPTIONAL

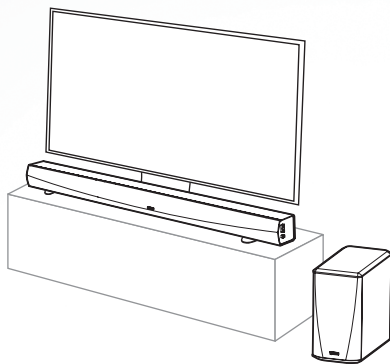
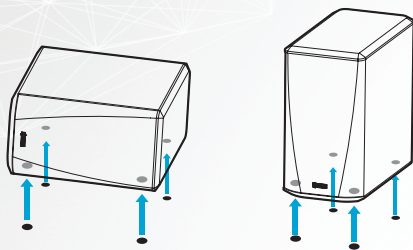
The HEOS HomeCinema Soundbar can be wall-mounted using the integrated keyhole mounts. Please refer to the wall mount template located behind the Soundbar in the product carton.



STEP 2: PLACE

PLACING THE SUBWOOFER

- 1 Attach the included non-skid adhesive pads to the four corners of the Subwoofer's side or bottom if you are placing it on a hard surface.
- 2 Place the Subwoofer in a convenient location on the floor near the Soundbar.



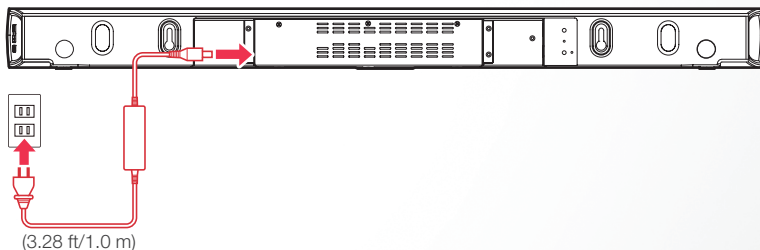
STEP 3: CONNECT

English

Français

Español

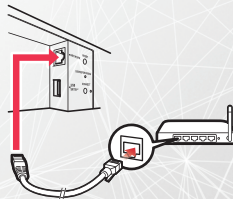
Connect the power cord to the HEOS HomeCinema and a wall outlet.



OPTIONAL

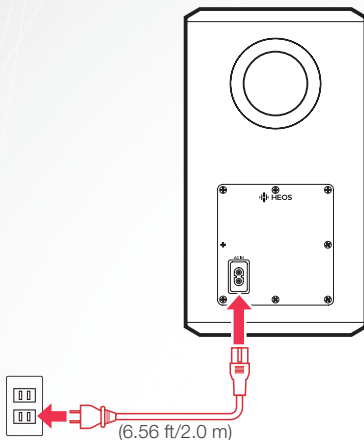
If you are connecting the HEOS HomeCinema to a wired network, connect the included Ethernet cable between the HEOS HomeCinema and your router.

Do not connect the Ethernet cable if you are connecting your HEOS HomeCinema to a wireless network.



STEP 3: CONNECT

Connect the power cord to the Subwoofer of the HEOS HomeCinema and a wall outlet.



STEP 4: CONTROL

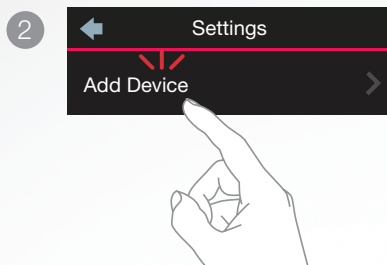
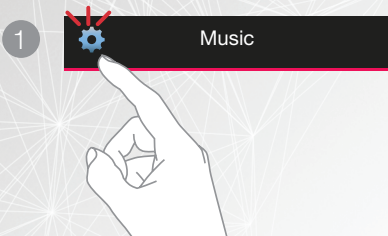
- 1 Download the HEOS by Denon App.
Go to the App StoreSM or to Google PlayTM and search for "HEOS by Denon" to download and install.



- 2 Launch the HEOS App and follow the instructions in the app.



STEP 5: ADD DEVICE



ENJOY!

For further information, please visit www.HEOSbyDenon.com

OWNER'S MANUAL

- For more information, visit www.HEOSbyDenon.com
- Refer to the Online Manual for other functions information and operation procedure details.

manuals.denon.com/HEOSHC/ALL/EN



BASIC TROUBLESHOOTING

My HEOS device won't connect to my network using the audio cable

- Make sure your mobile device is connected to your wireless network before setting up your HEOS device.
- Alternatively, you can connect your HEOS device to your network router using the included Ethernet cable. Once connected via Ethernet, the HEOS by Denon App should recognize the HEOS device and you can manually move it to your wireless network using *Settings/My Devices/Device_Name/Advanced/Network Settings*.

I get a message "Device was not found"

- Move your HEOS device closer to your wireless router.
- Your HEOS device and controller device may not be on the same network. Verify that the controller device is on the same network as your HEOS device. This is usually configured under the Settings feature on your mobile device. If you have more than one network, your device may hop to a different network as you move around your home.
- Make sure you don't have any other electronic devices interfering with your wireless network signals. Microwave ovens, cordless phones, and some televisions can cause wireless network interference.
- If your HEOS devices are located far away from your router, consider adding a wireless range extender like the HEOS Extend.
- In case your wireless router is incompatible with your HEOS device, please use the optional HEOS Extend Wireless Range Extender and hard-wire it to your router.

Music cuts out or delays sometimes

- Make sure your Internet connection is operating correctly.
- If you are sharing your network with other users or devices, they may be using most of your bandwidth (especially if they are streaming video).
- Make sure your HEOS devices are within range of your wireless network.
- Make sure your HEOS devices are not located near other electronic devices that could interfere with its wireless connectivity (like microwave ovens, cordless phones, TVs, etc...).

No Subwoofer sound, sound interrupted, or noise occurring

- Check that the status LED is lit in blue on the Subwoofer. When the Status LED is lit in amber, disconnect from the wall outlet and then reconnect to it, or try to pair again.
 1. Press the Pair Button on the Subwoofer until the Status LED flashes amber rapidly.
 2. Press the Pair Button on the back of the Soundbar. The Status LED on the Subwoofer will be solid blue.
- When there is an obstacle between the Soundbar and the Subwoofer, remove it or place the Subwoofer closer to the Soundbar.

Connecting to a network using WPS

If your wireless router support WPS (Wi-Fi Protected Setup™) your HEOS wireless device can optionally connect to your network using the “Push Button” method by following these steps:

1. Press the WPS button on your router.
2. Within 2 minutes, Press and Hold the Connect button on the rear panel of the HEOS device for 5 seconds.
3. The LED on the front of the HEOS device will flash green for several seconds as it connects to your router.
4. When the connection is complete, the LED on the front of the HEOS device will turn solid blue.

Resetting Your Device

Resetting your HEOS device will clear out the wireless network settings, EQ, and name but retain it's current software. You will have to use Settings->Add Device to reconnect the device to your home network before it can be used.

To reset your HEOS device, gently insert a small paperclip into the Reset button hole on the back and hold it in until the front LED begins to flash amber.

Restoring the Device to Factory Defaults

Restoring the HEOS device to its factory defaults will clear all of the settings and restore the original software which was installed at the factory.

Caution: All settings will be erased and the software will likely be downgraded!

To restore your HEOS device to the factory defaults, unplug the power cable from the power outlet. Insert a small paperclip into the Reset button hole on the back, reconnect the power cable, and hold it in until the front LED begins to flash amber.

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Wi-Fi Protected Setup™ logo is trademark of Wi-Fi Alliance.

CONTACT Denon

For US & Canada only:

If you need further assistance with your HEOS Product,
please contact HEOS by Denon Customer Support Services below:

Website www.HEOSbyDenon.com/Support

Email Support@HEOSbyDenon.com

Live Chat www.HEOSbyDenon.com/LiveChat

Telephone Toll Free (855) 499 2820
(M-F 10:00AM to 10:00PM EST / Sat 12:00PM to 8:00PM EST)



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